



Sardar Mohammad Ashraf D. Baluch (Pvt) Ltd.

CIVIL ENGINEERS & CONTRACTORS

TO WHOM IT MAY CONCERN

February 11, 2009


Komatsu Equipment for Katchi Canal Project – Dera Gazi Khan

We had purchased 20 units Komatsu excavators (10 units of PC 400-7 and 10 units of PC 200-7) in May 2007 for our Katchi Canal Project.

These excavators were operated under severe conditions with operations extending up to 18 hours a day. The performance of the excavators was found to be satisfactory and according to our expectations. All the excavators successfully completed the warranty period of one year and as of date have been operated for about 8000 hours/unit.

We are pleased to advise that the local exclusive distributor of Komatsu for Pakistan M/s Jaffer Brothers (Private) Limited, provided excellent after sales service back-up both during and after the warranty period. Their supply of spares and consumables was prompt and their technical guidance & training for our operators was very helpful in the efficient use of the equipment. Two dedicated technicians were deployed at our project site who ensured that the excavators kept operating efficiently. It was all possible due to untiring and meticulous efforts of Mr. Ayaz Kader, Manager Service Karachi.

Technical staff of M/s Jaffer Brothers (Private) Limited is competent and well qualified. We have been well satisfied with their capabilities as Komatsu exclusive distributor in Pakistan. It is for this reason we are purchasing more Komatsu equipment from them including repeat purchase of PC 200-7 excavators.


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Executive Director
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